

Dog Days Mobile Grooming Policies

Thank you for choosing Dog Days Mobile Grooming! Our goal is to provide the best care possible for your pet. Use of this policies and release form helps inform both you and Dog Days Mobile Grooming of information concerning your pet's grooming experience.

Sometimes grooming can expose or exacerbate a pre-existing condition. Dog Days Mobile Grooming will bring anything we find in the grooming process to your attention. If your pet is severely matted he will be given a short haircut to remove the mats. All precautions will be taken; however shaving a severely matted coat can involve some risk, to include nicks, irritation or abrasion.

If fleas are found we will automatically give a flea bath at an additional fee of \$10. More time is required for a flea treatment as well as extra cleaning time post groom to ensure the mobile unit remains flea free.

We require notice of any history of aggression. This will help prevent injury during the grooming process. Some pets may incur a \$15 handling fee for extra time and attention needed. We reserve the right to refuse service at any time due to aggression.

Cancellation policy: We require a 48 hour notice of cancellation. Our schedule is based on a pre-planned daily route and we need notification to make adjustments. Repeated cancellations may result in the inability to book future appointments.

No shows: If we arrive and no one is home, you may be subject to a trip fee.

There is a \$25 fee for returned checks.

Although accidents are extremely rare, there is always a small risk when working with a pet. In the event of any incident we will inform you immediately. If necessary, we will transport your pet to a veterinarian. Any veterinary bills resulting from a pet being matted, senior, or from a pre-existing or unforeseeable condition will be the sole responsibility of the owner. Safety is of utmost importance to us and we take all necessary precautions.

By signing this form you indicate that you understand and agree to the above policies.

In the event of an emergency you grant us permission to seek veterinary attention at this facility:

_____.

Vet's phone number: _____.

Pet owner's signature

Date

Pet's name